

APPENDIX 1

Modernisation of Taxi Licensing CONSULTATION RESPONSES

Consultation on Modernisation of Taxi Licensing

The Licensing Authority is undertaking a consultation on proposed changes to the way we deliver the Taxi Licensing Service, these proposed changes being: the application process (DBS checks, medicals etc.), driver training (VRQ, essential skills assessment etc.), and vehicle testing.

To assist you in the consultation we have prepared some questions below which are based around the main proposed amendments to the conditions.

When responding you may wish to complete this sheet and return your comments to us. Alternatively, you can submit your own comments based on your reading and understanding of the changes. You do not have to complete this form.

It is really important that we gather your views and so that we are able to present to Members the opinion feedback from members of the trade. There is also a short equalities questionnaire attached which we would be grateful if you'd complete.

Question	Yes	No
<p>Have you read and understood the main proposed changes to the Taxi Licensing Service? If 'no', please tell us why below.</p> <p>Having More Choice of where to get MOT is a good idea</p>	✓	
<p>Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below.</p> <p style="text-align: right;">✓</p>	✓	
<p>Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.</p>		✓

Please provide any additional information or comments you would like to make below:

The information you provide below will not be shared, but will be used so we can verify if you are a licence holder in St Helens, to ensure that your comments are relevant to the St Helens trade.

Name: _____

Badge Number: _____

Date: 26/2/24

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Question	Yes	No
Have you read and understood the main proposed changes to the Taxi Licensing Service? If 'no', please tell us why below.	✓	
Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below. <i>Being able to have M.O.T at any Vaux garage in the borough would enable us to have it done on weekends, give us more choice and be cost effective for us</i>	✓	
Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

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Name:  _____

Badge N  _____

Date: 28/2/24 _____

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Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below. I WOULD LIKE TO BE ABLE TO GO TO ANY AUTHORISED GARAGE FOR TEST	✓	
Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

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<p>Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.</p>		✓

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Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below. <i>The Changes to the Day Vehicles would be tested seems a lot simpler and cost effective for the trade.</i>	✓	
Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

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Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below. <i>I think the proposals are good and beneficial to the trade</i>	✓	
Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

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Badge Number _____

Date: 29/2/24

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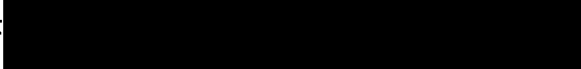
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Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

Please provide any additional information or comments you would like to make below:

EASE + CONVENIENCE TO BOOK INTO
 A CARAGE FOR A VOSA M.O.T.
 YOU CAN LEAVE VEHICLE AT CARAGE
 GET THE WORK DONE AND A M.O.T.

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Name: 

Badge: 

Date: 26/2/2024

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Badge Number: _____

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Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.	✓	

Please provide any additional information or comments you would like to make below:

IT WILL BE MORE COST AFFECTIVE FOR US DRIVERS

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Name

Badge Number

Date:

29/2/24

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Name:  _____

Badge Number: _____

Date: 1/3/2024 _____

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Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below.	✓	
Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

Please provide any additional information or comments you would like to make below:

Test Centre change represents value and ease
for the trade and is much needed and welcome

The information you provide below will not be shared, but will be used so we can verify if you are a licence holder in St Helens, to ensure that your comments are relevant to the St Helens trade.

Name: _____

Badge Number: _____

Date: _____

26/2/24

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<p>Do you have any thoughts on the proposed changed to the Taxi Licensing Service? If 'yes', please tell us your thoughts below.</p> <p><i>THE USE OF ANY MOT. STATION WOULD BE GOOD.</i></p>		
<p>Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.</p>		

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Name: _____

Badge N _____

Date: 01.03.24

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ADDITIONAL TEST CENTRES IS A
 GOOD IDEA BRING US ALONGSIDE OTHER
 Boroughs

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Badge Number _____

Date: 1-3-24

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Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.		✓

Please provide any additional information or comments you would like to make below:

I AGREE WITH THE PROPOSAL THAT TAXI'S/PRIVATE HIRE ARE ABLE TO BE TESTED AT ANY VOJA APPROVED TESTING STATION, THIS WILL BE MORE CONVENIENT ^{WITH} TIME AND PLACE FOR EACH INDIVIDUAL.

The information you provide below will not be shared, but will be used so we can verify if you are a licence holder in St Helens, to ensure that your comments are relevant to the St Helens trade.

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Badge Number _____

Date: 29-02-24

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<p>Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below.</p> <p>THESE CHANGES WILL BE VERY BENEFICIAL TO ALL INVOLVED</p>		
<p>Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.</p>		✓

Please provide any additional information or comments you would like to make below:

HOPFULLY ALL THESE CHANGES

WILL BE BENEFICIAL TO ALL

PARTIES INVOLVED.

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Name: _____

Badge Number: _____

Date: 4-3-24

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When responding you may wish to complete this sheet and return your comments to us. Alternatively, you can submit your own comments based on your reading and understanding of the changes. You do not have to complete this form.

It is really important that we gather your views and so that we are able to present to Members the opinion feedback from members of the trade. There is also a short equalities questionnaire attached which we would be grateful if you'd complete.

Question	Yes	No
<p>Have you read and understood the main proposed changes to the Taxi Licensing Service? If 'no', please tell us why below.</p>	✓	
<p>Do you have any thoughts on the proposed changed to the Taxi Licensing Service? If 'yes', please tell us your thoughts below.</p> <p>I AGREE TO THE CHANGES PROPOSED AND PARTICULARLY ✓ THE CHANGE WHICH GIVES PROPRIETORS THE CHOICE TO HAVE VEHICLES TESTED PRIVATELY OR AT THE TEST CTR.</p>	✓	
<p>Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below.</p> <p>TABLE 1 SHOWS A DROP IN HACKNEY LICENSES FROM 63 IN 2019 ✓ TO 56 IN 2023. I SUGGEST AN AMMORSEY BE APPLIED TO THE ORIGINAL 7 PROPRIETORS / LICENCE HOLDERS AND THEY BE OFFERED THE LICENCES BACK WITH A PLANNED AND MONITORED ACQUISITION OF VEHICLES. THIS WOULD HELP INCREASE HACKNEY'S BASE TO PREVIOUS LEVELS.</p>	✓	

Please provide any additional information or comments you would like to make below:

1. THE NUMBER OF HACKNEY PLATES IS LIMITED TO 63. THIS IS SUPPORTED BY PREVIOUS SURVEYS WHICH CONCLUDED THAT DEMAND IS FULLY MET AND, I BELIEVE THIS LIMIT SHOULD REMAIN AND THAT LICENSING SHOULD UNEQUIVOCALLY STATE THIS WILL CONTINUE.
2. THERE HAS NEVER BEEN AN AGE LIMIT ON LICENSED HACKNEY CABS IN ST HELENS, I BELIEVE THIS IS THE CORRECT POLICY AND THAT LICENSING SHOULD UNEQUIVOCALLY STATE THAT THIS WILL REMAIN THEIR POLICY.

The information you provide below will not be shared, but will be used so we can verify if you are a licence holder in St Helens, to ensure that your comments are relevant to the St Helens trade.

Name: _____

Badge Number: _____

Date: 18th March 2024.

Completed forms should be returned to the Licensing Section by midnight on **21st March 2024**, when the consultation will close.

Completed forms can be posted to us, dropped into Licensing if you have an appointment, or sent by email to: taxilicensing@sthelens.gov.uk (Please title your consultation return as 'Taxi Modernisation- Consultation Response').

Consultation on Modernisation of Taxi Licensing

The Licensing Authority is undertaking a consultation on proposed changes to the way we deliver the Taxi Licensing Service, these proposed changes being: the application process (DBS checks, medicals etc.), driver training (VRQ, essential skills assessment etc.), and vehicle testing.

To assist you in the consultation we have prepared some questions below which are based around the main proposed amendments to the conditions.

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Question	Yes	No
<p>Have you read and understood the main proposed changes to the Taxi Licensing Service? If 'no', please tell us why below.</p>	X	
<p>Do you have any thoughts on the proposed changes to the Taxi Licensing Service? If 'yes', please tell us your thoughts below. I AGREE WITH THESE CHANGES</p>	X	
<p>Do you have any suggestions about any further changes that could be made to improve the Taxi Licensing Service? If 'yes', please tell us your suggestions below. ① ALLOW TINT PASSENGER WINDOWS IN 7-9 SEATER VAN WITHOUT RESTRICTIONS REGARDING PERCENTAGE.</p>	X	

Please provide any additional information or comments you would like to make below:

- ② ALLOW (AS AN OPTION) DOOR SIGNS WITH QR CODES INSTEAD PHONE NUMBERS / WEB PAGES FOR CONTACT PURPOSES.
- ③ UBER DOESN'T HAVE CONTACT DETAILS IN DOOR SIGNS, WHY IS THIS NOT AN OPTION FOR OTHER OPERATORS.
- ④ CAN I REMOVE DOOR SIGNS IF I WORK WITH VIP CLIENTS? I WOULD LIKE TO DO JOBS WITHOUT DOOR SIGNS IN THESE CASES (WORK WITH VIP CLIENTS, CITY TOUR, ETC)
- ⑤ BURSARIES / GRANTS FOR CCTV EXTENSION

The information you provide below will not be shared, but will be used so we can verify if you are a licence holder in St Helens, to ensure that your comments are relevant to the St Helens trade.

Name: _____

Badge Number: _____

Date: 21st MARCH 2024

Completed forms should be returned to the Licensing Section by midnight on **21st March 2024**, when the consultation will close.

Completed forms can be posted to us, dropped into Licensing if you have an appointment, or sent by email to: taxilicensing@sthelens.gov.uk (Please title your consultation return as 'Taxi Modernisation- Consultation Response').